# **Launchpad FAQ & Quick Guide**

#### What is a Launchpad?

The Launchpad is the first-ever secure, pre-loaded learning and gaming tablet. Each Launchpad is pre-loaded with high-quality games used to improve mental memory, logic skills and improve attention spans. These bright orange tablets are encased in a durable rubber bumper, and do not require a WiFi or internet connection. Launchpads are fun and educational tablets for all ages.

### Can I borrow a Launchpad?

Customers can borrow a Launchpad with a valid Ocean County library card in good standing with fines under \$25. Borrowers are required to fill out and sign a Tablet/Laptop/WIFI Hotspot lending agreement prior to check out; this form will be kept on file for 35 days.

## How long can I borrow the Launchpad?

Launchpads can be checked out for 28 days.

#### Where can I return the Launchpad?

The Launchpad need to be returned to the branch you borrowed it from, in person to the service desk, and handed directly to a staff member. Launchpads <u>cannot</u> be returned to a library book-drop or left on the service desk.

### What if I'm late returning the Launchpad?

If devices are returned late, borrowers will be charged fees in the amount of \$5 per day, per item, for up to 3 days. On the 4th day the item will be set to "lost" status and the borrower will be charged for the replacement cost of the item. Replacement costs vary and can be as much as \$150.

# How do I use a Launchpad?

Launchpads include start-up instructions inside each case. Once powered on, the Launchpad will guide the user with a series of simple prompts. Most games include a "book" symbol within each game which provides additional "how-to" instructions. A how-to video can be accessed by scanning the QR code or following the link.

#### What if I need more help?

Visit any Ocean County Library service desk to ask staff for assistance.





To turn on, hold down for 3 seconds (located on the right hand side)

HTTPS://YOUTU.BE/AYVU5ZDGCBW

To put in standby mode, press one time briefly. This will help preserve your battery power.

To turn off, hold down of for 3 seconds.



AFTER YOU TURN ON THE LAUNCHPAD, YOU WILL SEE THIS SCREEN. CLICK "RESET" AND THEN "YES" WHEN ASKED IF YOU'RE SURE YOU WANT TO RESET THE DEVICE.

TO CHARGE THE
LAUNCHPAD, THERE IS
A PLUG AND USB
CABLE INCLUDED,
PICTURED HERE.

